

How can accuRx Chain help the practice?

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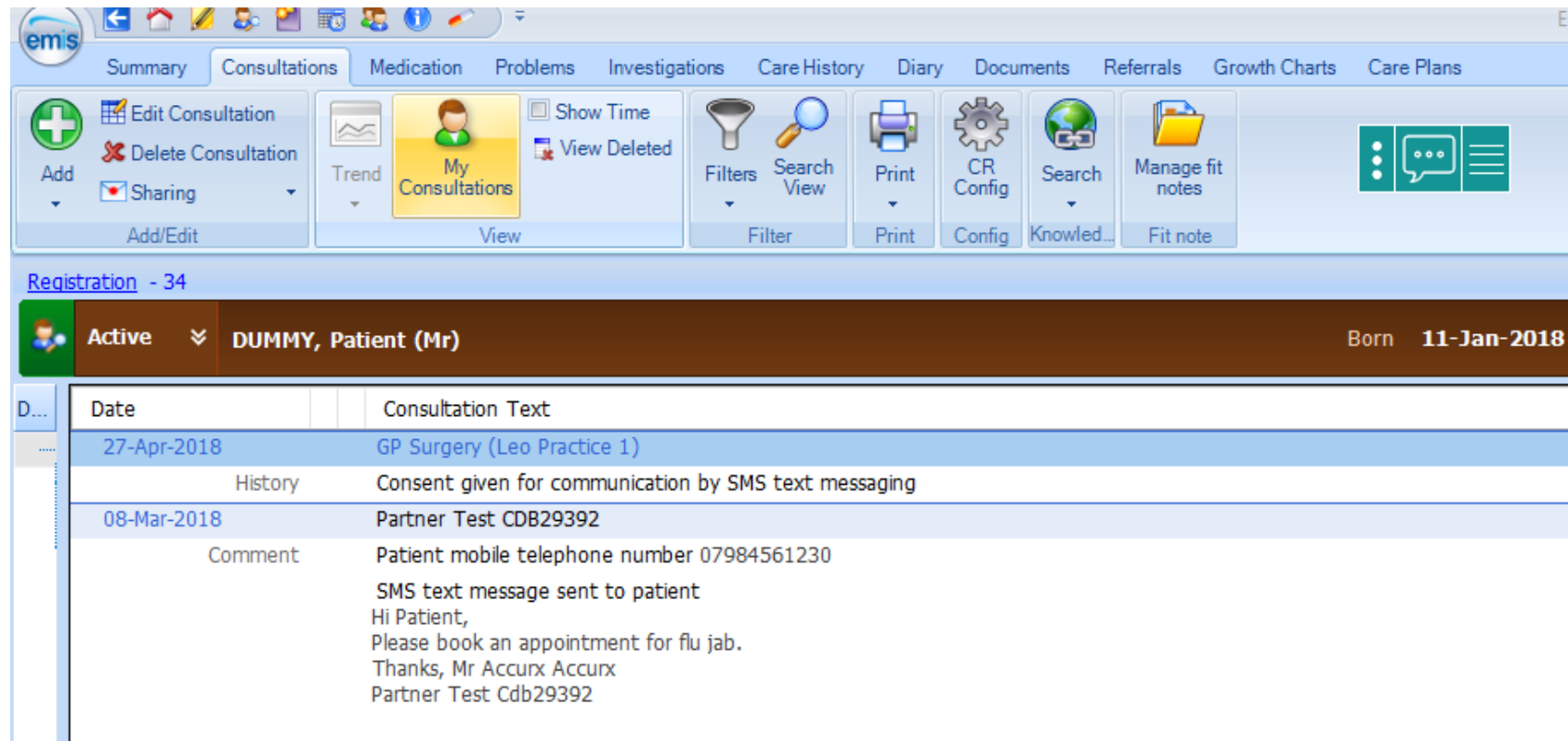


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Chain SMS

Chain SMS

A floating toolbar above EMIS which allows users to send SMS messages to patients



The screenshot displays the EMIS (Electronic Medical Information System) interface. At the top, there is a navigation bar with tabs for Summary, Consultations, Medication, Problems, Investigations, Care History, Diary, Documents, Referrals, Growth Charts, and Care Plans. Below this is a toolbar with various icons for actions like Add, Edit, Delete, Trend, My Consultations, Show Time, View Deleted, Filters, Search View, Print, CR Config, Search, and Manage fit notes. The main area shows a patient record for 'DUMMY, Patient (Mr)' with a status of 'Active' and a birth date of '11-Jan-2018'. Below the patient information is a table with columns 'Date' and 'Consultation Text'.

Date	Consultation Text
27-Apr-2018	GP Surgery (Leo Practice 1)
History	Consent given for communication by SMS text messaging
08-Mar-2018	Partner Test CDB29392
Comment	Patient mobile telephone number 07984561230 SMS text message sent to patient Hi Patient, Please book an appointment for flu jab. Thanks, Mr Accurx Accurx Partner Test Cdb29392

Chain SMS

Start by clicking the message icon

Send SMS message to Oli Orange

ORANGE, Oliver (Mr) Born 09-Mar-1954 (64y)
Gender Male NHS No. 8923749958

✓ This patient has not opted out of receiving SMS messages

Oli's Number
07777777777

What would you like to send to Oli
Advice

Select message (template optional)

Add NHS choices link
Selected advice: Cough Link

Add advice (optional)

Message text
Dear Mr Orange,
Here's some advice for you to read following your consultation.
Thanks, Dr Accurx.

Edit message

Advice: Cough
<http://www.nhs.uk/conditions/cough>
The Blackwell Surgery

754 characters remaining

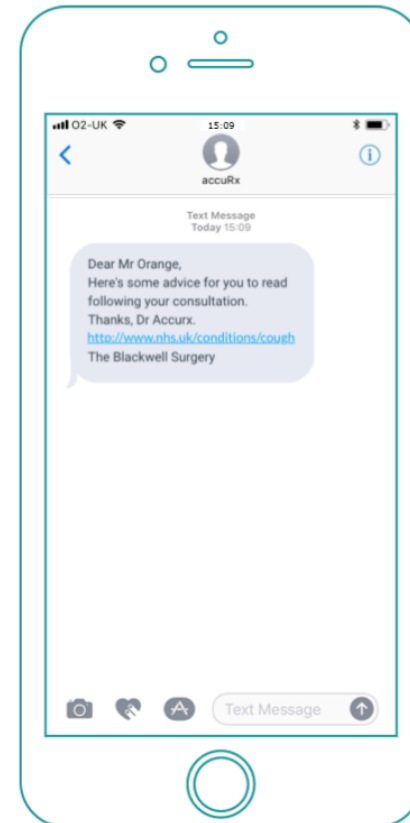
Send SMS now

Send message

Finish & save

Save to medical record

Clinician view



Patient view

Chain SMS

- Who is Chain SMS for?
 - Practice managers
 - GPs
 - Nurses
 - HCAs
 - Admin
 - Reception staff
 - (anyone that is using EMIS)

Chain SMS

Examples of how practices are using Chain SMS currently

Dear Mr Patient,

Following our consultation, I have attached a link with some helpful back pain exercises.

Thanks,
Dr Partner
The Accurx Practice

Exercises for lower back pain -
Live Well - NHS Choices
www.nhs.uk



Dear Mr Patient,

I have reviewed your test results and they are normal. There is no need for a further appointment to review the results.

Thanks,
Dr Partner
The Accurx Practice

Dear Mr Patient,

Unfortunately, I haven't been able to reach you by phone. If you still need to speak to a clinician, please call reception to arrange another phone call.

Thanks,
Dr Partner
The Accurx Practice

Dear Mr Patient,

Following the query that you left with reception, I can confirm it is safe to take paracetamol with your current medications.

Thanks,
Dr Partner (Duty Doctor)
The Accurx Practice

Dear Mr Patient,

Your prescription is ready to collect at your nominated pharmacy.

Thanks,
Dr Partner
The Accurx Practice

FAQs

- Does the SMS save to patient record?
 - Yes, Chain SMS automatically links to the currently open EMIS patient
 - Retrieves their SMS consent code, phone number and then saves the SMS to their record
- Why is it free?
 - accuRx want to help as many practices as possible to increase their efficiency. This will also allow them to offer their future products to more practices
- Will it always be free?
 - There will always be a free tier but we are developing a premium (paid) tier with new features for high-volume users
- Can patients reply to the message?
 - Chain SMS does not currently support this to avoid increasing practice workload
- Is it IG compliant?
 - Yes - Data Processing Agreement available on AccuRx website
 - IG Toolkit Level 2 assurance (NHS ODS code 8JT17)
 - Registered with the Information Commissioner's Office under the Data Protection Act, certificate number ZA202115.